

**WE ARE HIRING!**

# Security Operations Center Operator




 **Location: Altoona, Iowa, United States**

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**Salary:** \$17.00

**Job Reference:** G4S/TP/3742188/126018

**Contract Type:** Full Time

**Expiry Date:** 12th October, 2018

## Job Introduction:

**PLEASE CLICK APPLY OR TEXT "JOBS" TO 561-660-9797 FROM YOUR SMARTPHONE!**

The world's leading private security organization, G4S, has an immediate job opportunity for a Security Operations Center Operator. As a Security Operations Center Operator, you will monitor all security, communications and fire/life safety systems and is the liaison between all security departments. The SOC Operator is directly responsible for the accurate documentation of routine and unusual events occurring on or near the facilities and maintains control of all equipment and keys in the Control Room. This position is responsible for competing task work orders for all maintenance needs reported.

G4S is a security provider for the United States government, fortune 500 companies, nuclear power plants, oil and gas companies, airport, ports, banks, hospitals, factories, warehouses, commercial facilities, residential communities and much more.

G4S offers job security, excellent pay and benefits, and career opportunities. We offer entry level careers, management careers, sales careers and executive careers across the United States and internationally.

## Main Responsibilities:

### Specific Duties and Essential Functions

- Monitor all security, communications and fire/life safety systems within the designated region via the provided monitoring systems
- Serve as the liaison between all departments and the Security Department
- Handle (without delay) complaints and unusual/critical event information to Shift Supervisor, Account Manager, and Security Director
- Directly responsible for the accurate documentation of routine and unusual events occurring on or near the facilities (accomplished via shift reports, pass-downs logs, incident reports, incident reports logs, or other established methods)
- Accurately maintain control of all equipment and keys in the Control Room. Accurately logs all equipment and keys signed out and returned by Security, parking and shuttle bus staff
- Complete "Task work orders" for all reported maintenance needs
- Inform (without delay) the Shift Supervisor | Account Manager of any missing, damaged, or inoperative equipment or communications, alarm, CCTV, or other systems
- Proactively monitor all surveillance cameras and CCTV remote viewer programs. Monitors and responds to all security/life safety system alarms
- Answer and respond to events and situations received over regular and emergency phones and intercoms
- Control and monitor the two-way communication systems
- Speak clearly, give direction, and provide guidance to employees and security staff during emergencies

To apply for this job visit [community.g4s.com](https://community.g4s.com) and enter **G4S/TP/3742188/126018**

**Region / Division:** North America | **Business Unit:** US Secure Solutions

